multiplexx

Uncompromising Security For Your Enterprise Mobility Solutions...

Revised May 2024

At Multiplexx Technologies, we prioritise the security and integrity of your enterprise mobility solutions. Understanding the critical nature of device staging and configuration in today's fast-paced business environment, we ensure that every device passing through our hands is treated with the utmost care and precision.

Organisational Security Measures...

Compliance - Multiplexx are proud to be ISO 9001 certified, a testament to our stringent quality management practices.

Employee Training - Multiplexx are committed to fostering a culture of security awareness among all employees. New members of staff receive security training as part of the on-boarding process. Ongoing security awareness training is provided to all employees on a regular basis, covering topics such as phishing scams, password security, and data protection

Data Protection...

Multiplexx are committed to protecting the confidentiality, integrity, and availability of all data we collect, store, and process. We have implemented a data security program that includes: Access controls to ensure only authorised staff have access to sensitive data.

Data encryption for both storage and transmission. Regular backups and disaster recovery procedures. Multiplexx comply with all applicable data protection laws and regulations.

Cyber Security Measures...

Network Security - Multiplexx utilise firewalls and intrusion detection/prevention systems to monitor and filter network traffic, preventing unauthorised access and malicious activity. We regularly patch and update our systems to address known vulnerabilities in accordance with our patch policy. In addition we employ strong password policies and multi-factor authentication for access to sensitive systems.

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Cyber Security Measures...

Business Continuity Plan - We have a business continuity plan that outlines how we will continue operations in the event of a disaster or other disruption. This plan includes procedures for data recovery, system restoration, and employee relocation.

Incident Response Plan - Multiplexx has a documented incident response plan to address security breaches and other security incidents. This plan outlines procedures for identifying, containing, and recovering from security incidents. We will investigate all security incidents and take appropriate action.

Backup and Restore - All data and supporting system configuration files are systematically backed up - including patches, fixes and updates. Wherever practicable, backup media (e.g. tape) is encrypted and appropriately labelled. Backups are securely stored on-site prior to long-term storage at a remote location.

Bring Your Own Device...

Employees using non-company owned devices must adhere to Multiplexx's internet security and IT communications policies. This includes the installation of approved device management software. In addition all device software must be kept up to date, users must use the device's security features such as biometric, PIN, and automatic lock features.

Physical Security...

Our premises have 24-hour gated security to protect your physical products.

Third Party Security...

Multiplexx conduct security assessments of all third-party vendors to ensure they have appropriate security controls in place.

Ongoing Commitment...

By implementing these security measures, Multiplexx strives to create a secure environment for our employees, both ours and our customers data, and physical assets. We believe that a strong security posture is essential for protecting our business and maintaining the trust of our customers, partners, and stakeholders.

Contact Information

Multiplexx's individual Security Policies, Disaster Recovery and Business Continuity plans are available on request. We are also happy to answer any questions you may have in relation to our policies and practices.
Contact: marketing@multiplexx.com

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