

CASE STUDY

Investment in new technology to improve efficiency and customer service



MC75A



The 3.5G MC75A, one of the world's premium EDAs, offers more features and functionality, in a field-proven rugged form factor, than any other device in its class. The turbocharged MC75A addresses business critical mobility needs by maximizing processing power, rugged design, application flexibility, data capture capabilities, connectivity options, security and manageability all in one device. Two options; 3.5G WWAN/WLAN and WLAN only, enable enterprises to standardize on a single EDA to support workers inside and outside the four walls. Add a field-proven ergonomic design that is easy-to-carry and easy to use, and you have maximum value in a minimum footprint, all at the right price.

Requirement;

Provision 3,500 Motorola MC75A's with site specific software for the UK's leading Supermarket.

Solution;

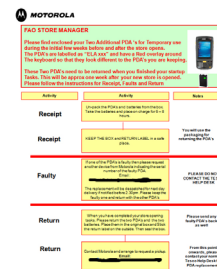
- Apply staging files / unique product and site specific details.
- Charge unit/ battery
- Log into Customer server and synchronise
- Quality Check
- Multiplexx supplied FAQ and troubleshooting guides

Data capture management

- Capture of serial numbers, MAC addresses and supplied to the customer
- Kit with accessories and pack MC75A
- Generate custom label & despatch via international courier

Summary / Project Outcome / Overview / the benefits

Customer received fully provisioned product at end customer site for dates requested.



multiplexx



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