

# CASE STUDY

## THE REQUIREMENTS

'Time-certain transfer' (TCT) of goods and documents around the world requires systems to be operational 24/7/365. So when a global market leader in business TCT required a system to provide all its workers with the same access to corporate networks as their office-based colleagues around the world, they turned to Multiplexx to provide services for their 15,000 Motorola hand-held scanning devices, ensuring fast turn-around and set up of the complex Radio Frequency (RF), Wi-Fi and GPRS configuration.



## THE SOLUTION

### **CONFIGURATION**

RF updating and comprehensive product testing, including Wi-Fi and GPRS on all devices.



## THE BENEFITS

### **LOGISTICS**

Transport management of units to specific depots. All locations across Europe have unique configuration settings and logistics is critical.

### **PROJECT MANAGEMENT**

Delivery of daily management reports including a stock movement register.

### **SUPPORT**

Technical telephone support to all depots as well as Europe-wide on-site commissioning.

**multiplexx**



Multiplexx Technologies Ltd  
Schenker House  
Great South West Road  
Feltham  
TW14 8NT

TEL: +44 (0) 845 838 1565 Email: [Sales@multiplexx.com](mailto:Sales@multiplexx.com)  
FAX: +44 (0) 845 838 1595 [www.multiplexx.com](http://www.multiplexx.com)