

# CASE STUDY

Network upgrade installation support



## AP650



The AP650 is a thin multi-purpose access point designed to lower the cost of deploying and operating a secure, reliable 802.11n wireless LAN(WLAN) in branch offices or headquarters facilities.

### Requirements;

Provision installation kits over a 12 month period for a UK supermarkets nationwide network upgrade programme.

### Solution;

- Apply custom site specific labels to equipment
- Multiplexx supplied FAQ and troubleshooting guides

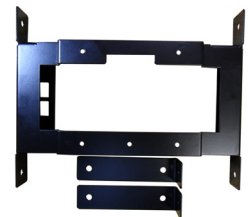
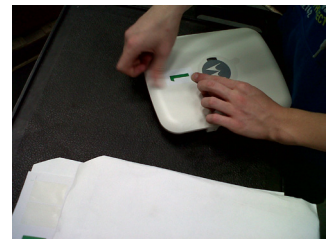
### Data capture management

- Capture of serial numbers, MAC addresses and supplied to the customer
- Kit, label and record Network equipment
- Generate custom label & despatch via technical courier
- Record returned equipment and dispose following WEEE regulations
- Generate a weekly report to project managers

### Summary / Project Outcome / Overview / The Benefits

Engineers received equipment/ support to required schedule allowing the project to run without complications.

The solution provided by Multiplexx has allowed for hot swap of network equipment ensuring the customer has minimal downtime.



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